NEWSFLASH AUSTRIA

Delays in Swift Processing - Update

Delays in upload of Swift Messages into our Settlement System

22 November 2024

The Swift issue has not yet been resolved. In turn, the current backlog will not be resolved before cut-off time today.

Our settlement team has started to apply manual contingency procedures to review trades with value date today.

The majority of trades in the queue have settlement date 25 November 2024 or later. These will be resolved after COB today.

Impact on investors: Upload of incoming Swift messages in our Settlement System delayed

For more information please contact your Relationship Manager or visit <u>gss.unicreditgroup.eu</u>. You can find all newsflashes published by UniCredit GSS <u>here</u>.

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