

# INTERNATIONAL GROWTH STRATEGY PHASE 2: KEEPING EYES ON THE BALL AND DELIVERING

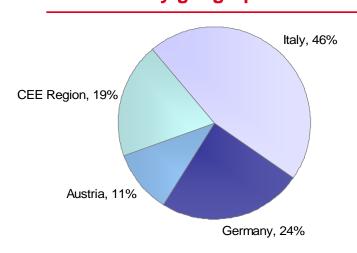
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# UNICREDIT GROUP: A CLEAR INTERNATIONAL PROFILE BASED ON A STRONG EUROPEAN IDENTITY

#### European franchise<sup>(1)</sup>

- Banking operations in 23 Countries
- ~ 40 million Customers
- ~ 10,200 Branches<sup>(2)</sup>
- ~ 180,000 Employees<sup>(2)</sup>
- International network spanning 50 Countries

#### Revenues by geographies<sup>(1,3)</sup>



#### **Unique features**

- CEE leadership as a unique growth engine
- Abundant post merger restructuring (Capitalia, HVB)
- UCG presence in Western
   European Countries with lower
   risk profile in mortgages and
   consumer finance

<sup>(1)</sup> Figures at December 2007

<sup>(2)</sup> Pro-forma including Ukrsotsbank

<sup>(3)</sup> Breakdown net of Leasing, AM and Elisions & adjustments

## DESPITE A GLOBAL UNCERTAIN ECONOMIC SCENARIO UCG IS DELIVERING A ROBUST GROWTH IN RETAIL AND CEE

- Capitalia's integration bang in line with plan
- Retail in Germany and Austria turning EVA positive in just 2 years (from -510 mln in 2005 to +7 mln in 2007) with further value creation potential
- CEE providing vigorous growth thanks to painstaking execution, de-coupling economies and expanded network

MANAGEMENT TEAM FULLY FOCUSED ON EXECUTION

# UCG HAS PROVED TO BE ABLE TO REALIZE QUICK AND EFFECTIVE INTEGRATIONS, DELIVERING SOLID COST CUTTING

#### **UCG's integration track record**

- UNICREDITO CREATION: from 7 to 1 bank in Italy
- PEKAO GROUP ACQUISITION
- **S3 PROJECT**: 3 segment banks established in Italy
- HVB/BA-CA MERGER

- Proved IT integration capabilities:
  - ✓ 12 medium-large systems integrated in Eurosig in the past 8 years
  - ✓ 1 foreign Country (Czech Republic) already fully running on Eurosig
  - ✓ 18 IT systems integrated into 8 in CEE, within 2 years from acquisitions (2006-07)
- Considerable FTEs optimization

## CAPITALIA: ANOTHER SUCCESSFUL INTEGRATION TO FURTHER STRENGTHEN THE GROUP IN A CORE MARKET ...

#### **SINGLE IT PLATFORM: BY NOVEMBER 1, 2008** IV Q 08 IV Q 07 I Q 08 **II Q 08** III Q 08 ■ Bipop Carire: migration of the 314 branches completed in May 08 Bipop Carire UniCredit Banca di Roma Common business and operating model 1<sup>ST</sup> MIGRATION Banco di Sicilia ONLY AFTER ~7 ■ Deep view of customer information, on MONTHS FROM Redesign of network commercial and risk side THE MERGER for the 3 Retail Banks

#### **HUMAN RESOURCES RIGHTSIZING**

- ~2,000 people already exited, ~7,800 within 2010, +2,800 vs. 5,000 original target
- Single biggest restructuring ever done in the Italian banking system



#### CAPITALIA COST SYNERGIES HIGHER AND ANTICIPATED

- ✓ 2010 gross cost synergies: ~0.9 bn, +125 mln vs. original target
- ✓ accelerated delivery in 2008: ~0.4 bn, +120 mln vs. original 2008 target

# ... WITH SIGNIFICANT GROWTH POTENTIAL FROM BRIDGING PENETRATION GAPS

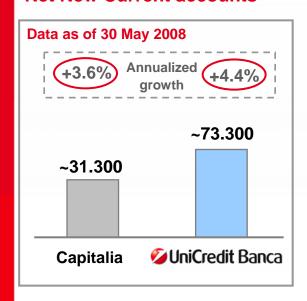
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|---------------|-------------------|---------------|---------------------------|------------------------------------|---|------------------------------------|--|
| 75%           |                   | 68%           |                           | 56%                                |   | 80%                                | 00 (00) (00) (00) (00) (00) (00)                                 |
| 18%           |                   | 11%           |                           | 7%                                 |   | 5%                                 | 000000000000000000000000000000000000000                          |
| 64%           |                   | 32%           |                           | 43%                                |   | 36%                                |  |
| 19%           |                   | 16%           |                           | 14%                                |   | 21%                                |  |
| 6%            |                   | 2%            |                           | 1%                                 |   | 9%                                 |  |
|               | 75%<br>18%<br>64% | 75%  18%  64% | 75% 68%  18% 11%  64% 32% | 75% 68%  18% 11%  64% 32%  19% 16% | 75% 68% 56%  18% 11% 7%  64% 32% 43%  19% 16% 14% | 75% 68% 56% 11% 7% 14% 19% 16% 14% | 75% 68% 56% 80%  18% 11% 7% 5%  64% 32% 43% 36%  19% 16% 14% 21% |

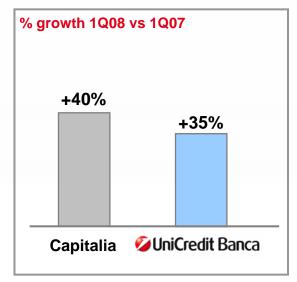
# COMMERCIAL INDICATORS CONFIRM GOOD PACE OF THE INTEGRATION ALREADY IN 1Q08

RETAIL

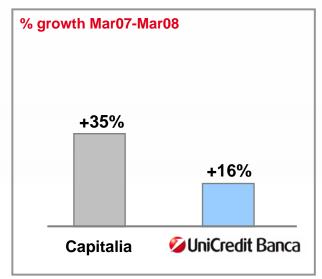
#### **Net New Current accounts**



### **Gross margin from sales of Investment Products**



#### **Small Business S/T loans stock**



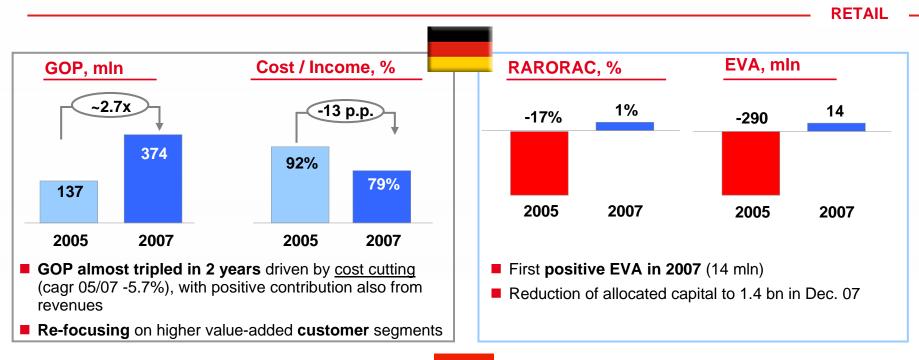
- Performance confirms former Capitalia networks' reactivity:
  - ✓ solid growth across different product classes
  - ✓ prompt adoption of UCG commercial strategies
- **Supplied UniCredit** Banca keeps delivering solid growth

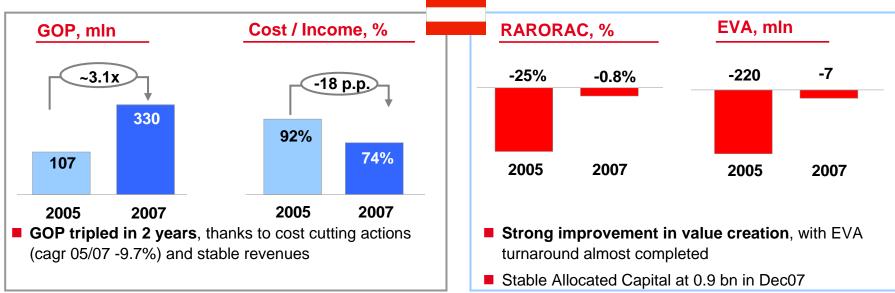
# UCG ITALIAN COMMERCIAL BANKING SHOWING GOOD MOMENTUM, OUTPERFORMING COMPETITORS

### Italian Commercial Banking<sup>(1)</sup>

| mln                      | 1Q07   | 1Q08   | % ch. on<br>1Q07 |
|--------------------------|--------|--------|------------------|
| Total Revenues           | 2,986  | 3,198  | 7.1%             |
| Operating Costs          | -1,627 | -1,669 | 2.5%             |
| Operating Profit         | 1,359  | 1,529  | 12.5%            |
| Net write-downs on loans | -267   | -385   | 44.4%            |
| Profit before taxes      | 1,096  | 1,154  | 5.3%             |
| Net Profit               | 618    | 737    | 19.2%            |
| Cost/Income Ratio, %     | 54.5%  | 52.2%  | -2.3 pp          |

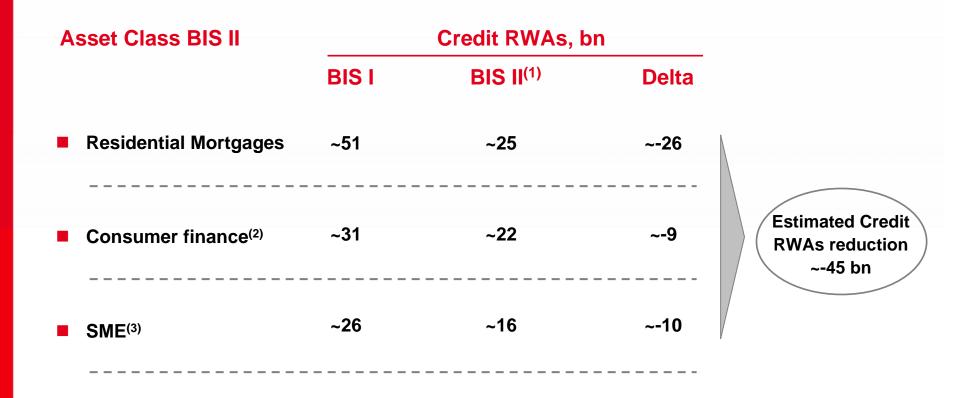
## TANGIBLE RESULTS FROM RESTRUCTURING IN PREVIOUSLY BLEEDING GERMAN AND AUSTRIAN RETAIL





#### RETAIL BUSINESS BENEFITING FROM BIS II ADOPTION

**RETAIL** 



Benefit from reduced Credit RWAs partially offset by the introduction of operational risk requirements (around 1/4)

<sup>(1)</sup> Figures BIS II consider the application of AIRB and Standardized methodology and don't consider the floor application

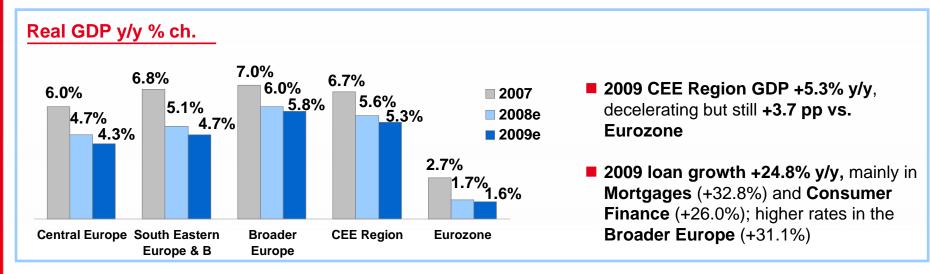
<sup>(2)</sup> Consumer finance perimeter include also private overdraft

<sup>(3)</sup> For Ex-Capitalia Banks considered only SME treated as Retail

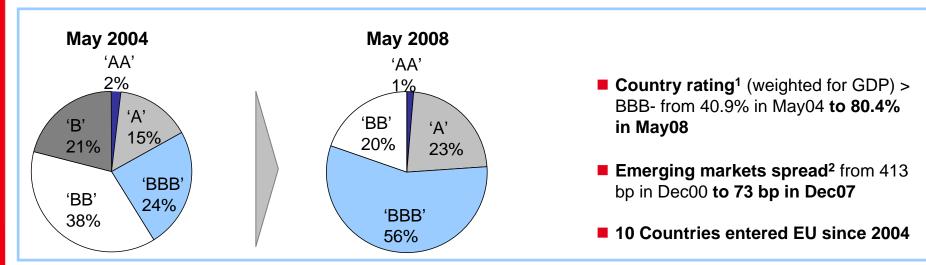
# CEE CONTINUES TO BE AN ATTRACTIVE AREA DESPITE RECENT FINANCIAL CRISIS

**CEE REGION** 

#### A LARGE MARKET KEEPS SHOWING A SOUND GROWTH



#### WITH INCREASING STABILIZATION AND IMPROVED RISK PROFILE

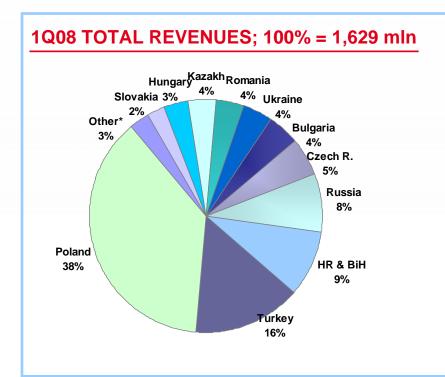


<sup>(1)</sup> For May 2008 S&P rates – GDP as per end of 2007; For May 2004 S&P rates – GDP as per end of 2003

<sup>(2)</sup> Sovereign Spread of JPM Emerging Market bond index (EMBI+)

# SOLID RESULTS DELIVERED IN 1Q08 BENEFITING FROM A WELL BALANCED AND DIVERSIFIED BUSINESS PORTFOLIO

**CEE REGION** 



|                  | 1Q08  | y/y % ch. |
|------------------|-------|-----------|
| Poland           | 610.0 | 1.2%      |
| Turkey           | 245.6 | 30.6%     |
| Croatia & Bosnia | 151.2 | 18.4%     |
| Russia           | 130.1 | 25.3%     |
| Czech R.         | 84.9  | 1.3%      |
| Bulgaria         | 70.8  | 10.9%     |
| Ukraine          | 70.2  | n.a.      |
| Romania          | 65.1  | 22.4%     |
| Kazakh           | 60.9  | n.a.      |
| Hungary          | 55.2  | -2.3%     |
| Slovakia         | 38.2  | 10.9%     |
| Other*           | 47.3  | 24.2%     |
| Total            | 1,629 | 11.2%     |

- Significant revenue growth in all CEE Countries mainly driven by robust volume growth
- More than 1 mln customers added from Dec06 to Mar08

# SUSTAINABLE GROWTH IN CEE REGION BASED ON CONTINUOUS KNOW-HOW TRANSFER AND PLATFORMS DEVELOPMENT ...

**CFF REGION** 

#### Key platforms and Competence Centers supporting CEE

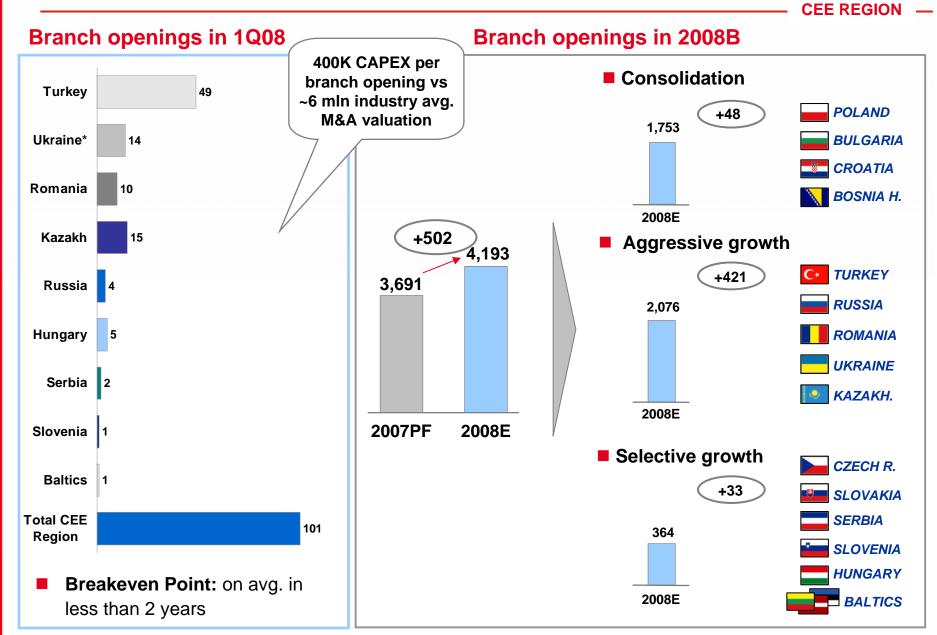


#### **Main cross-border CEE projects**

- Small Business Partnership Program
- Implementation of insurance products (CPI and unitlinked)
- Branch Opening
- Affluent Service Model Redesign

- Customer Satisfaction in Retail and Corporate segments
- Global Account Manager (GAM) roll-out and integration of CBCG into GAM Model
- GBS efficiency improvement

# ... ROLLED OUT ON A STRONG NETWORK EXPANDING IN SELECTED COUNTRIES



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\* UniCredit Bank Ukraine

Note: 2007 pro forma excluding BPH 200 and including USB

# UCG CAN ALSO LEVERAGE ON ITS POSITION AND STRENGTH IN A FEW ADDITIONAL KEY AREAS

**CEE REGION** 

### FUNDING, LIQUIDITY & CAPITAL

- CEE fully plugged to Group's cash pooling system
- UCG banks currently well capitalized
- Recognized UCG brand in Retail as a key vehicle to attract new customers

### RISKS OF CURRENCY DEVALUATION

- Limited FX lending in UCG's banks, thanks to conservative approach, particularly towards retail customers
- Strong diversification

#### **ASSET QUALITY**

- Slight increase expected in Cost of Risk, however from a very low level (44 bp in FY07)
- Strict credit risk governance

### WEAK FINANCIAL MARKETS

- Trading income only 5% of total revenues in 2007
- Growth expected to come from commissions/lending

### **CONCLUSIONS**

Despite a global uncertain economic scenario, UCG is delivering a robust growth in Retail and CEE thanks to:

- Successful integration of Capitalia, bang in line with plan, with higher synergies
- Retail in Germany and Austria turning EVA positive in just 2 years (from -510 mln in 2005 to +7 mln in 2007) with further value creation potential
- Strong results in CEE providing vigorous growth thanks to painstaking execution, de-coupling economies and expanded network

STRONG AND INTERNATIONAL FRANCHISE, WITH FURTHER RESTRUCTURING AND GROWTH POTENTIALS



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