

## **UCG Corporate & Investment Banking**

Sustainable Value Creation Leveraging on a Unique Client Franchise

**Sergio Ermotti – Group Deputy CEO** 

### **AGENDA**

- Introduction to UCG Corporate & Investment Banking
  - Achievements and Positioning
  - Industry Trends, Opportunities and Strategy

## UCG Corporate & Investment Banking (CIB): The Natural Evolution in a Process Started at the End of 2005

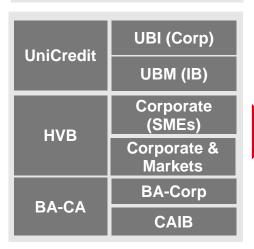
#### **End 2005**

# **=**volution

#### **Acquisition of HVB Group**

Integration of different business models

# Structure



#### 2006

#### **Divisionalization**

- Set-up of global divisions to initiate consistent steering and best practice sharing
- Corporate division covering both SMEs and Corporate clients
- MIB including Multinational coverage

#### **Markets**

& Investment Banking

**Corporate Division** 

#### 2009

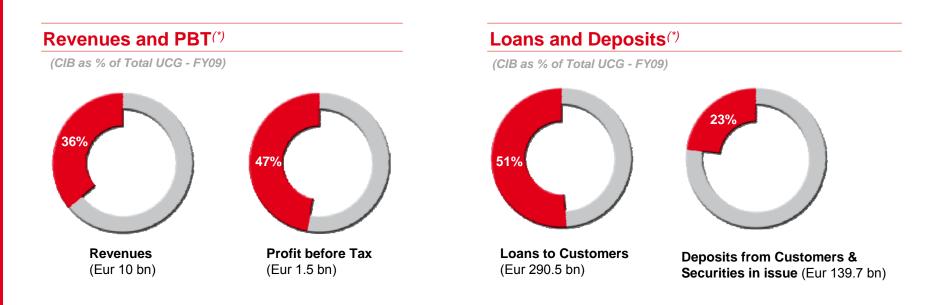
## Pooling of Corporate Banking and Markets & Investment Banking

- Clear segregation of coverage and product responsibilities
- Developing successful commercial banking by leveraging on customized investment banking products
- Providing the full range of services to our clients from one source

#### Corporate

& Investment Banking

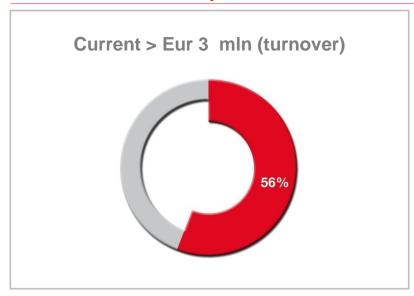
### CIB is a Key Pillar in UCG Value Proposition...

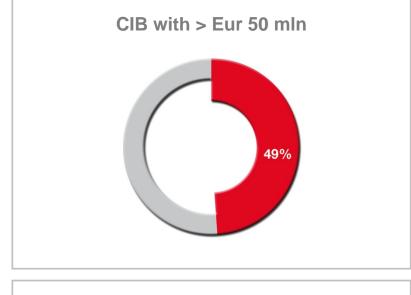


- Significant contribution to the Group over-the-cycle
- Natural ownership of Corporate Clients relationships with untapped potential
- Well diversified and balanced portfolio of businesses
- Well positioned to combine capital-intensive business with fee-based products
- Provider of direct access to capital markets for the Group

## ...and to Allow Fairer Comparison with Most Competitors its Perimeter Should Be Re-Casted

#### CIB as % of 2009 Group Total RWA









## **Organizational Model Exploits CIB Strengths**

#### **Product Lines Client Coverage Network** Coverage networks Financing & fully accountable for Italy **Advisory** managing client **Germany** relationship **Austria** Product offer tailored **Markets** to satisfy client needs International > Full alignments of incentives between Global **Financial Coverage Networks Transaction Institutions** and Product Lines **Banking** Group Centralized Marketing function to ensure a 360° commercial Leasing Poland & CEE<sup>(1)</sup> strategy

### Full joint P&L accountability between Product Lines and Networks

#### Four Product Lines to Focus on Excellence...

#### **Revenues FY09**

## Financing & Advisory

- Manage and coordinate all financing and advisory services
  - centrally originate, structure and execute highly customized financing solutions in the areas of Project & Commodity Finance, Leveraged Finance, Structured Asset & Real Estate Finance, Corporate Acquisition Finance, Principal Investments, and offer advisory services for M&A
  - ⇒ locally set pricing guidelines, supervise and support standardized F&A activities in coordination with Network



#### **Markets**

- Manage and coordinate all activities related to financial markets including value added solutions for clients, with main business areas in
  - ⇒ Rates, Credit & Currencies
  - **⇒** Equities
  - **⇒** Debt and Equity Capital Markets



#### Global Transaction Banking

- Manage and coordinate all transaction banking and securities services activities, including custody in CEE
- Deliver comprehensive and innovative Cash Management and Trade
   Finance solutions for local and cross border client needs



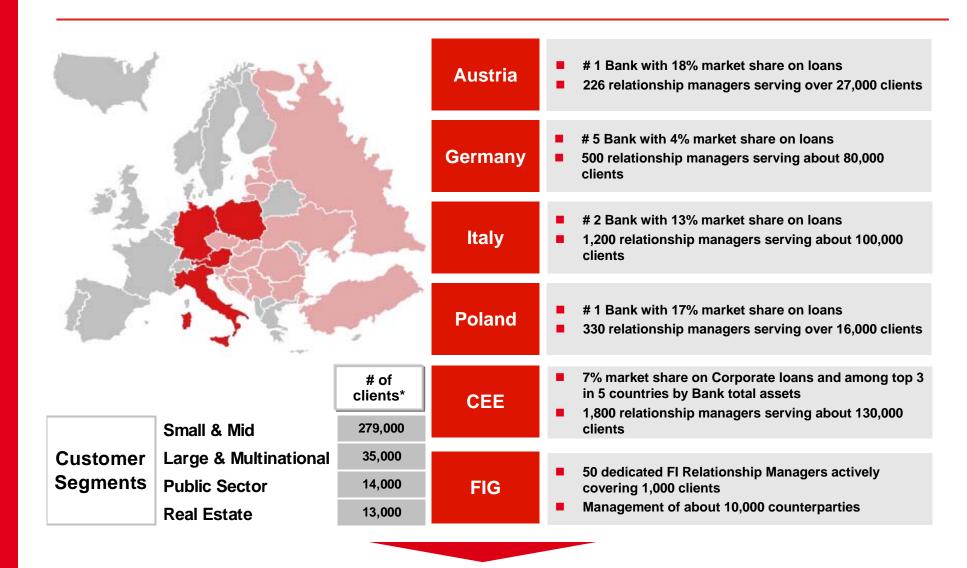
■ Advise on complex **Structured Trade & Export Finance** deals

#### Leasing

■ Structure, price and distribute all Group's Leasing operations



### ...Leveraging on an Unique Network and Client Franchise



Local banks in 22 countries, 350,000 corporate clients, 9% market share of loans

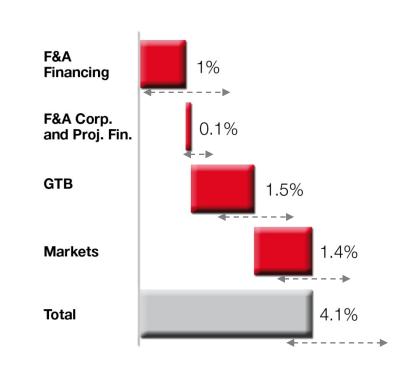
## CIB Model Allows for a Flexible and Holistic Approach to Client Relationship

Client Example: Multinational Client with Subsidiaries in > 10 Countries

#### Client Revenues, 2009 Eur Ths

| Product<br>Line       | Product              | AT, DE and | CEE<br>5 Countries | Total |
|-----------------------|----------------------|------------|--------------------|-------|
| F&A                   | Financing            | 554        | 34                 | 588   |
|                       | Corp and Proj. Fin.  | 76         |                    | 76    |
|                       | Total                | 629        | 34                 | 663   |
|                       | Deposits             | 19         | 62                 | 81    |
|                       | Cash Mgmt            | 195        | 94                 | 290   |
| GTB                   | Custody              | 2          |                    | 2     |
| GIB                   | Trade Finance        | 1,381      |                    | 1,381 |
|                       | Str. Trade Exp. Fin. | 890        |                    | 890   |
|                       | Total                | 2,487      | 156                | 2,643 |
|                       | Capital Markets      | 1,602      |                    | 1,602 |
| Markets               | Forex                | 3          |                    | 3     |
|                       | Corp. Deriv & Other  | 107        | 23                 | 129   |
|                       | Total                | 1,712      | 23                 | 1,734 |
| Client Total Revenues |                      | 4,828      | 213                | 5,041 |

#### Client Revenues / RWA, (Cumulative)



- Significant cross-selling both across products as well as countries
- Diversified product portfolio reduces volatility of revenue streams
- Value creation through GTB, Markets and non-loan F&A products

## The Next Step: a New Service Model to Fully Exploit Our Product **Capabilities and Better Serve Clients**

## **End 2005 Acquisition of HVB Evolution** Group Integration of different business models **UBI (Corp) UniCredit** UBM (IB) Structure Corporate **HVB** Corporate & Markets

B A-CA

(SMEs)

**BA-Corp** 

**CAIB** 

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#### Divisionalization

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**Markets** Investment Banking

> Corporate Division

#### 2009

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Corporate Investment **Banking** 

#### 2010-2011

#### Realignment of customer focus

- CIB with a clear focus on corporate with a turnover above Eur 50
- Leveraging on the quality of RM and specialist products
- Focus on Capital markets
- Support the international growth of our clients
- Small enterprises will be served by territorially rooted SMEs Networks

#### Corporate & **Investment Banking**

International platform for Corporate clients with an annual turnover > 50 mn (large and mid corp.)

SMEs coverage moved to Family & SMEs;

Product coverage by CIB

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### 2008-2009 Key Strategic Priorities and Achievements

#### **Priorities**

Complete integration...

..re-positioning through the crisis...

...and set the basis for future growth and sustainable performance

#### **Achievements**

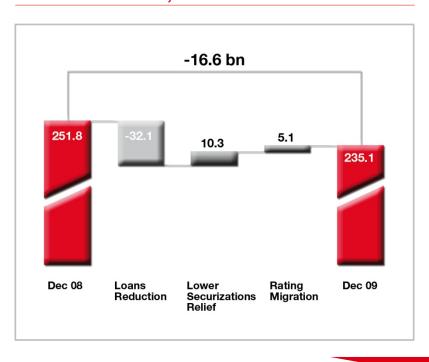
- Significant de-leveraging and re-pricing
- 2 De-risking
- Re-focusing of Markets
- 4 Effective cost management and restructuring
- Strengthened and consolidated CIB product lines' positioning

**Setting the Basis for Future Growth** 

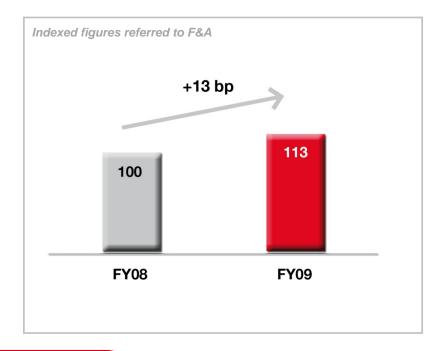


### De-leveraging and Higher Asset Profitability through Re-pricing

#### **CIB Credit RWAs, EoP Eur Bn**



#### **Margin on Loans**



#### Deleveraging

Selected reduction in lending exposure by focusing on core clients, while maintaining adequate credit supply to long-term relationships

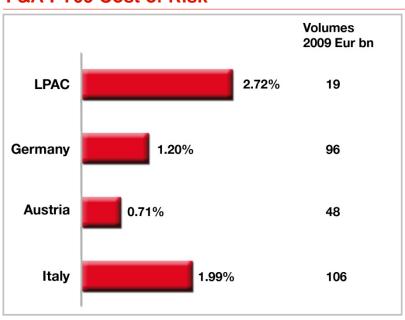
#### Re-pricing

Effective re-pricing action, especially in 1H 09, to reflect external credit and funding conditions



### The Cyclical Downturn Severely Affecting F&A Cost of Risk ...

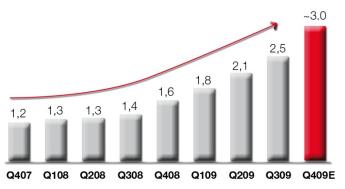
#### F&A FY09 Cost of Risk



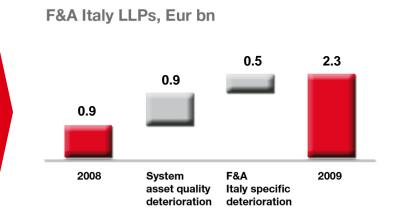
- LPAC cost of risk confirms sound quality of the portfolio in a tough credit environment and taking into account prudent provisioning policy
- Cost of risk well under control in Germany and Austria reflecting an overall good underlying quality of the loan portfolio
- Italy suffering the most from the tough credit environment
  - → LLPs increase consistent with high default rates recorded in Italy especially in SMEs and export-related sectors
  - → Early signs of levelling off in default inflows

#### Italy Corporate Default Rate and F&A Italy LLPs

Italy Corporate Default Rate - System %



Bank of Italy (Economic Bulletin Jan 2010) expects default rates to rise also in 4Q 09



Source: Bank of Italy, UCG Managerial figures

### ... but Several Actions Put in Place to Mitigate Its Impact

## Performing portfolio

- ✓ Detailed industry/country specific underwriting strategies with predefined characteristics of new business
- ✓ Early identification of the weakest counterparties in industries considered most impacted by the crisis
- ✓ Pro-actively managed exposures to counterparties showing signs of deterioration

## Non-Performing portfolio

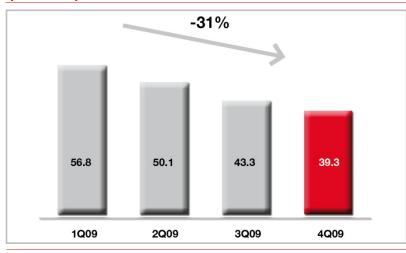
- ✓ Strengthening of restructuring team within Risk Management
- ✓ Restructuring efforts started to show positive results

#### **Gradual Improvement of Cost of Risk and Predictability**

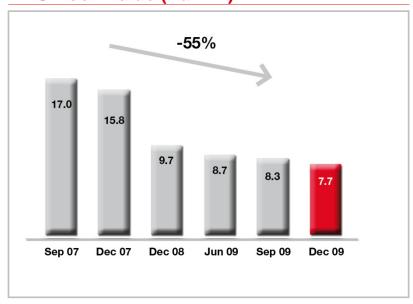
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## Markets: Successful De-Leveraging and De-Risking while Preserving Portfolio Quality...

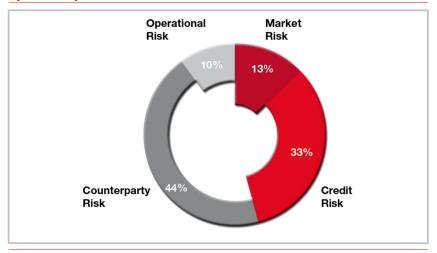
## **Evolution of Markets (Product Line) RWA** (Eur Bn)



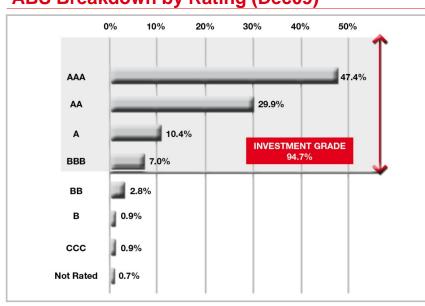
#### **ABS Book Value (Eur Bn)**



## Markets (Product Line) RWA by Risk Type (Dec09)

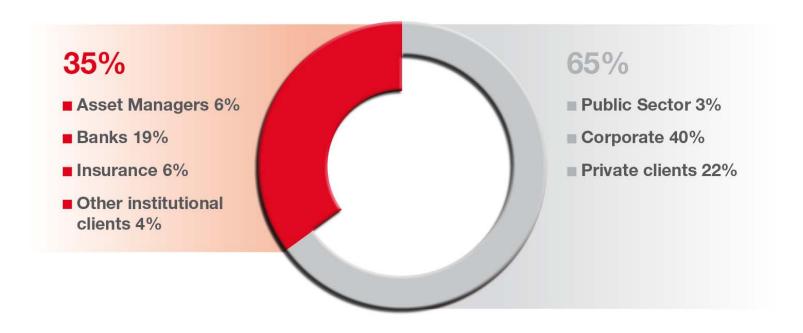


#### ABS Breakdown by Rating (Dec09)



### ...along with an Increased Focus on Diversified Client Base

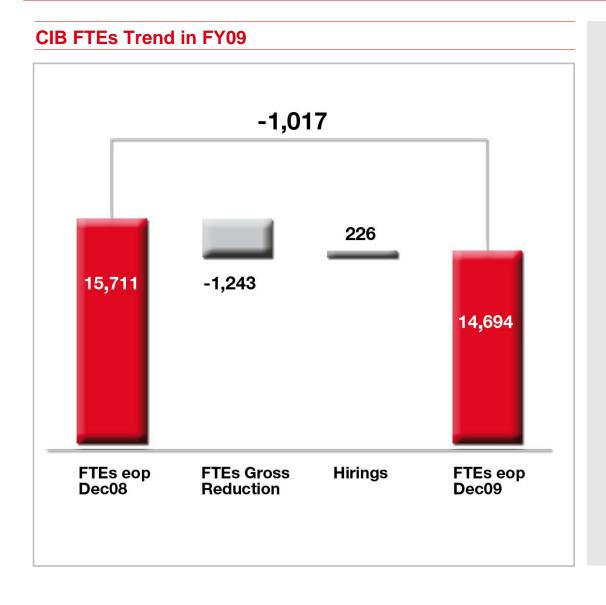
#### **Breakdown of Markets Product Line Client Revenues**



- A sustainable business model based on solid clients flows geared towards servicing wellidentified needs
- More than half of client revenues stemming from Group Clients in areas such as FX, Rates,
   Equities, Structured Investments, Capital Markets and Value Added Client-Driven Solutions
- Recent strategic investments to strengthen institutional distribution and research capabilities



### **Effective Restructuring Coupled with Selected Strategic Investments**



- Former MIB restructuringcompleted
- Staff optimization
  - ✓ Total FTEs reduction (~-1,000 employees in FY09)
  - ✓ Selective hiring of highly skilled employees in low capital absorption areas, to complete product offer and distribution as well as research capacity
- Structural cost savings to improve efficiency (staff costs -3.4% y/y in FY09)



## Financing & Advisory: Strong Positioning and Product Capabilities as Basis to Improve Asset Profitability ...

### A Strong Financing Powerhouse... LOANS, 2009 eop Eur bn Rank in 5 2 country 109 111 **Austria** Germany Italy Solid Revenues... Revenues. Eur bn 3% 4.6 2008 2009 ...and Potential to Further Improve Asset **Profitability** Revenues / RWA 27 bp 2.53% 2.26%

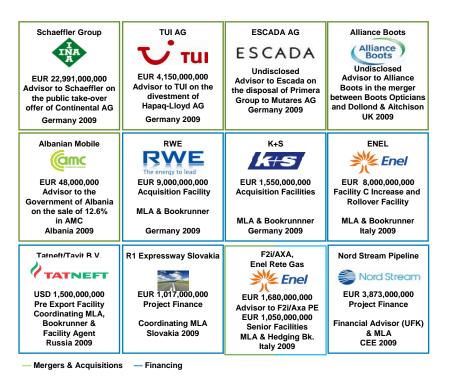
2008

2009

#### ...with recognized Product Capabilities

#### UCG Ranking & Mkt share in 2009 MLA league tables

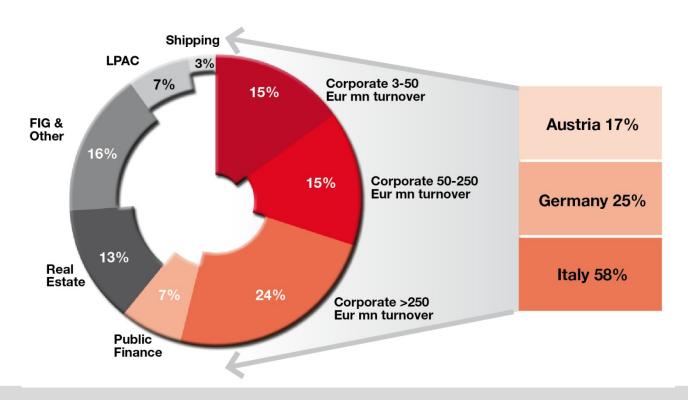
|                  | Home      | Markets        | All Europe |                |  |  |
|------------------|-----------|----------------|------------|----------------|--|--|
|                  | Rank<br># | Mkt share<br>% | Rank<br>#  | Mkt share<br>% |  |  |
| Syndicated loans | 1         | 9              | 9          | 3              |  |  |
| LBO              | 1         | 11             | 3          | 5              |  |  |
| Project Finance  | 1         | 10             | 3          | 4              |  |  |



## ...Leveraging a Well Diversified Portfolio and a Unique Network Franchise

#### F&A Loan Book Breakdown by Segment

Dec 09 managerial figures; 100% = Eur 268 bn



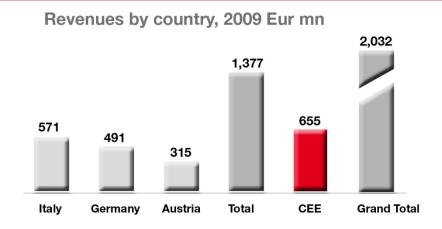
- Portfolio concentrated in wealthy / resilient economic areas
- Relevant weight of Small & Mid due to low threshold in customer segmentation (>3 mln turnover)

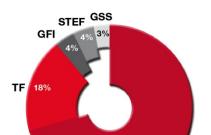
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## Global Transaction Banking: A Leading Player with Strong Growth Potential Particularly in CEE

#### Eur ~1.4 Bn Revenues even in an Unfavourable Macro Environment, Eur 2 Bn with CEE...





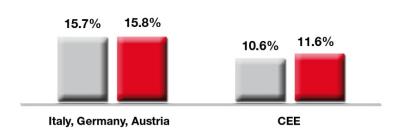
Revenues mix by product, 2009

70%

CM

#### ...along with Strong Positioning in WE and CEE





EUROPEAN COMMISSION
1.6 MLN SEPA PAYMENTS
MANDATE FOR
25% – 35%, PAYMENTS
IN CEE

UniCredit Group
February 2010







Best Cash Management House in Austria.

Bulgaria, Croatia and Slovenia



Source: SWIFT on DocCredit and Guarantees

(\*) **CM**: Cash Mgmt; **TF**: Trade Finance; **GFI**: Global Financial Institutions; **STEF**: Struct. Trade & Export Finance; **GSS**: Securities Services

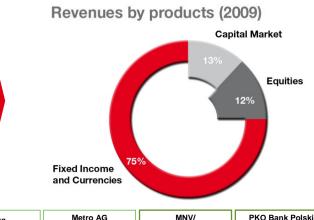
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### Markets: Stronger After the Crisis, Focusing on Achieving **Natural Share of Wallet with Clients**

#### Strong Recovery in Revenues and Asset Profitability ...

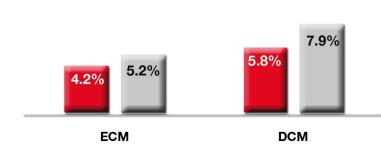




...coupled with Ability to Win **Market Shares through the Crisis** 

**UCG** Capital markets mkt share

Avg. 2007/2008 Avg. 2009



Source: Thomson Reuters, Mkt shares in Home Markets, ie Austria, Germany, Italy, Poland and CEE



Roche

Roche

USD 42,500,000,000

Multi-tranche Senior

**Bonds** 

Issue Rating Aa1/AA

Joint Bookrunner

Switzerland 2009

**Deutsche Postbank** 

**Postbank** 

EUR 1,500,000.000

3.125% 2014

Öffentlicher Pfandbrief

Joint Bookrunner

Germany 2009

EUR 1.415.800.000

Joint Bookrunner Poland 2009

## **METRO**

EUR 595.000.000 **ABB Secondary** 

Sole Bookrunner Germany 2009

Evonik

EVONIK

EUR 750,000,000

Inaugural Senior Bond

7% due 2014

Non-rated

Joint Bookrunner

Germany 2009

**European Community** 

EUR 2,700,000.000

3.125% due 2015

Senior Bond

Joint Bookrunner

### Gedeon Richter

EUR 833.300.000 Exchangeable Bond

EUR 1,500,000,000

Senior Bond

6.875% due 2015

Issue Rating Ba1/BB+

Joint Bookrunner

Italy 2009

UniCredit

UniCredit

EUR 2,500,000,000

4.25% due 2016

Covered Bond

Joint Bookrunner

**Italy 2009** 

Joint Bookrunner Hungary 2009

#### PKO Bank Polski

R PKO BANK POLSKI

EUR 1.204.400.000 Rights Issue

Joint Bookrunner Poland 2009

**AGROKOR** 

Croatia 2009

Premiere AG

#### PREMIERE

EUR 450.000.000 Rights Issue (Dual Tranche) Joint Bookrunner Germany 2009





EUR 400,000,000 EUR 5,000,000,000 Senior Bond 4.50% due 2025 10% due 2016 NC 2013 Senior Bond Issue Rating B2/B Joint Bookrunner

Joint Bookrunner EU 2009

Nordea Bank AB Republic of Italy



EUR 2.000.000.000 3.00% due 2012 Senior Bond

Joint Bookrunner

EUR 6.000.000.000 5.00% due 2040 Government Bond

Joint Bookrunner Italy 2009



## Leasing: Leading Position in Europe to Be Fully Exploited to Increase Profitability

#### A Leading Player in Western Europe and CEE ...

New Business by country, 2009 Eur bn



#### ...with a Tight Pricing Discipline in Place

Spread on new business, index, 2008 = 100



...and Room to Improve Profitability by Increasing UCG Bank Channel Usage

New business by channel, 2008 and 2009 %

2008 2009

78% 77%

22% 23%

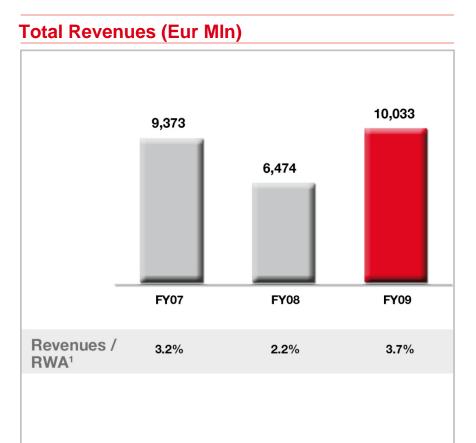
Bank Other channels

- # 1 player in Europe by new business and Lessor of the year
- Top 3 positions in 11 out of 17 countries, with top cross-border execution capability

Source: LeaseEurope (October 2009), LeasingLife



### CIB Delivering Solid Operating Results through the Crisis...



| P&L (Eur mln)                         | FY07           | FY08           | FY09          |  |
|---------------------------------------|----------------|----------------|---------------|--|
| Total Revenues                        | 9,373          | 6,474          | 10,033        |  |
| Operating Costs                       | -3,759         | -3,484         | -3,309        |  |
| Operating Profit                      | 5,613          | 2,991          | 6,724         |  |
| Net write-downs on loans              | -903           | -2,144         | -4,464        |  |
| Profit before taxes                   | 4,962          | 690            | 1,555         |  |
|                                       |                |                |               |  |
| KPIs                                  | FY07           | FY08           | FY09          |  |
| KPIs PBT/Avg. RWAs,%                  | FY07<br>170 bp | FY08<br>24 bp  | FY09<br>58 bp |  |
|                                       |                |                |               |  |
| PBT/Avg. RWAs,%                       | 170 bp         | 24 bp          | 58 bp         |  |
| PBT/Avg. RWAs,%  Cost/Income Ratio, % | 170 bp         | 24 bp<br>53.8% | 58 bp         |  |

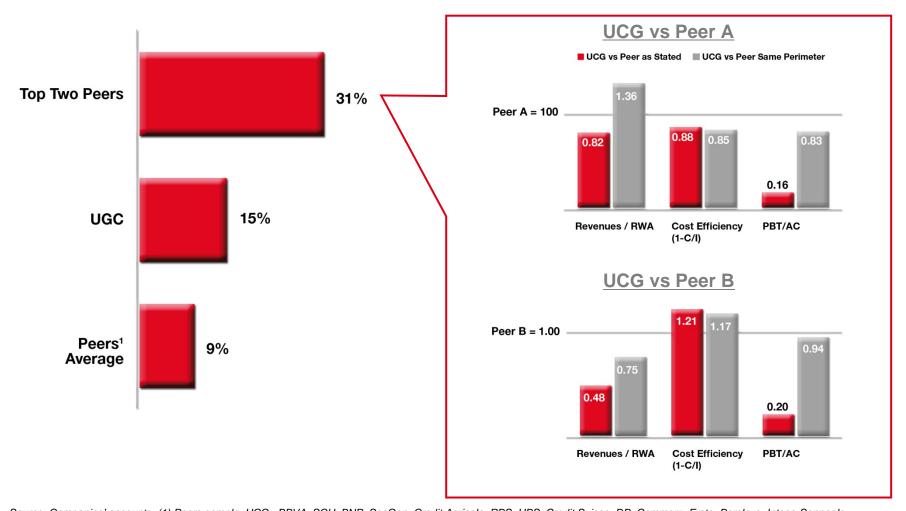
## Revenues and GOP above Pre-crisis Levels with Greater Sustainability and Setting the Basis for Future Growth



## ...and Achieving a Profitability Across-the-Cycle Better than Peers Average, Comparable to Best-in-Class on a Like-for-Like Basis

UCG CIB Profitability Positioning PBT / Allocated Capital (2005-2009)\*

UCG CIB Profitability with Business Perimeter Re-casted to that of Top Two Peers (2009 indexed peers = 1.00)\*\*



Source: Companies' accounts. (1) Peers sample: UCG, BBVA, SCH, BNP, SocGen, Credit Agricole, RBS, UBS, Credit Suisse, DB, Commerz, Erste, Barclays, Intesa-Sanpaolo. (\*) PBT/AC: pro-forma on a year-by-year basis; if N/A, allocated capital is estimated based on RWA. Data excludes PBT effects of accounting reclassification, gains from acquisition/disposals and extraordinary items. UCG 2005-2007 refer to Corporate + MIB. (\*\*) RWA as of Dec-09. Re-casted perimeters are based on products and client segments as stated by peers.

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## Banks with Stronger Client Franchise Best Positioned to Benefit from Macroeconomic and Industry Scenario

## **Expected developments in the macro & banking scenario and in the competitive landscape**

#### Stabilized macroeconomic environment

#### + Lower cost of risk in F&A

**Impact on CIB** 

## Macroeconomic environment

- Global economic growth driven by emerging markets, WE with slow recovery
- Slow pick up in market reference rates

 GTB revenues spurred by GDP and trade flows recovery

## Banking volumes and margins

- Lending growth in WE and CEE countries in line with GDP
- Lending margins to remain stable

- Subdued loan volumes in WE...
- ...but stronger recovery gives more potential in CEE

## Financial and Capital Markets

- Exceptional 2009 in financial markets difficult to repeat
- Moderate increase in risk appetite
- Past growth in corporate debt may sustain further activity in capital markets and advisory
- Markets revenues to decline vs exceptional 2009
- Upside potential from renewed market access

## Industry / Regulation

- Regulation to limit risk-taking by e.g. increasing capital requirements for market risk
- Universal banks' model to prevail, drive towards combining relationships with product expertise

#### Manageable increase in RWA

 Opportunity for CIB to gain market shares vs other players

### **UCG Already Taking Advantage of the New Competitive Landscape**

#### **Corporate Bank**

- Good local position but missing scale and product capability
- Higher competition, margin pressure
- High capital intensity & missing diversification

#### **Multi-local CIB**

- Strong local position plus diversification
- Limited opportunity to attack corporate banks through products and capital efficiency
- Scale to develop cross-selling platform

#### **Integrated CIB**

- Strong distribution and platform scale
- Strong client relationships in home market
- Opportunity to attack pure-IBs through client relationship

"winning" business model

#### **Investment Bank**

- Very strong distribution and platform scale
- Limited in-depth client relationships
- Strongly impacted from risk taking and leverage

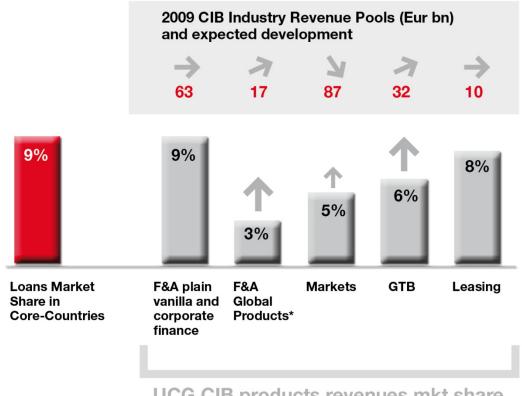
Regulatory impact on business model

| Mkt shares in Home<br>Markets | DCM     |       | ECM      |         | LBO   |          | Project & Commodity Fin. |       |          | M&A     |       |          |         |       |          |
|-------------------------------|---------|-------|----------|---------|-------|----------|--------------------------|-------|----------|---------|-------|----------|---------|-------|----------|
|                               | 2007-08 | 2009  | Var.     | 2007-08 | 2009  | Var.     | 2007-08                  | 2009  | Var.     | 2007-08 | 2009  | Var.     | 2007-08 | 2009  | Var.     |
| UniCredit Group               | 5,8%    | 7,9%  | <b>A</b> | 4,2%    | 5,2%  | <b>A</b> | 9,5%                     | 11,0% | <b>A</b> | 7,0%    | 7,8%  | <b>A</b> | 1,0%    | 3,0%  | <b>A</b> |
| European Banks                | 40,2%   | 46,5% | <b>A</b> | 13,0%   | 17,1% | <b>A</b> | 55,7%                    | 54,5% | ▼        | 53,0%   | 34,7% | ▼        | 6,5%    | 18,5% | <b>A</b> |
| Global IB                     | 44,3%   | 34,1% | <b>V</b> | 64,2%   | 43,4% | <b>V</b> | 21,1%                    | 8,1%  | ▼        | 5,6%    | 2,1%  | ▼        | 39,3%   | 47,6% | <b>A</b> |
| Local banks                   | 15,5%   | 19,4% | <b>A</b> | 22,8%   | 39,5% | <b>A</b> | 23,2%                    | 37,4% | <b>A</b> | 41,4%   | 63,2% | <b>A</b> | 54,2%   | 33,9% | <b>V</b> |

Source: Thomson Reuters. The geographic allocation of deals is based on country of target company for M&A, country of issuer for ECM/DCM/LBO/PCF

#### UCG with the Potential to Increase its Share in CIB Revenue Pool...

#### 2009 UCG1 CIB Loans and Revenues Market Share vs CIB Revenue Pool



UCG CIB products revenues mkt share

Significant gap to fill in terms of revenues and product diversification by optimizing current deployed capital

## ...and to Enable the CEE Region to Capture Growth Opportunities in the Area

Leveraging UCG leading Position in CEE...

Revenues 2.5
GOP 1.9
Profit before tax 1.3

Loans 45
Deposits 31
Revenues / RWA 5.0%
Cost / Income 23.2%

Selected CEE Region CIB<sup>1</sup> KPIs, 2009

Selected awards in CEE

Best Trade Finance Provider in CEE 2009

→ Best FX Bank in CEE 2009

→ CEE, Best at Cash Management
CEE, Best at Investors Services

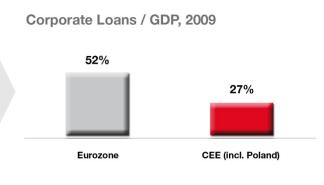
The Banker

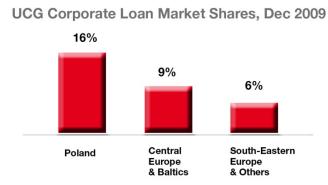
Investment Banking

Fixed Income Research Poll 2009 –
 #1 Emerging Markets Sovereigns

Best Investment Bank from Central and Eastern Europe 2009

...to benefit from stronger macroeconomic growth and catchup in financial & banking penetration





### **Summing up**

# What we have done so far

✓ CIB integration and restructuring

- ✓ New business model implementation
- ✓ De-leveraging, de-risking and re-pricing
- ✓ Repositioning to take advantage of the new competitive landscape

## Next steps

- ⇒ Exploit UCG client franchise to reach a natural share of wallet through an holistic and integrated product offer
- **⇒** Completion of the new segmentation
- ⇒ Maximize capital efficiency
- ⇒ Enable the Group to fully capture the growth opportunities in CEE

Sustainable Value Creation Leveraging on a Unique Client Franchise